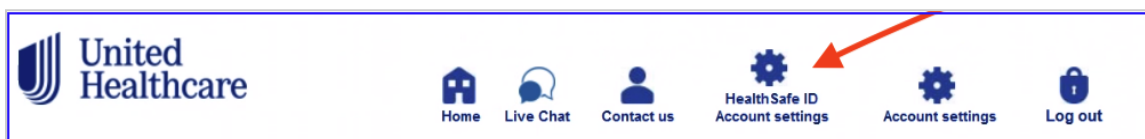


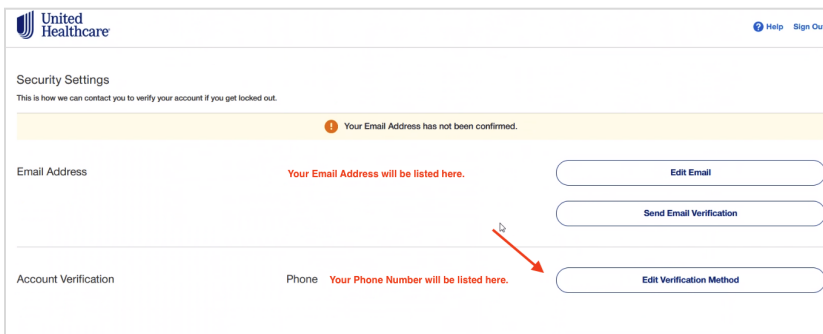
Set up security questions with United Healthcare All Savers

As an United Healthcare All Savers customer, your account is secured using either 2FA text message verification or security questions. If you've forgotten your questions, follow the instructions below to reset them. You'll need these questions to finalize your enrollment. Have questions about HealthSafe ID? [Learn more here.](#)

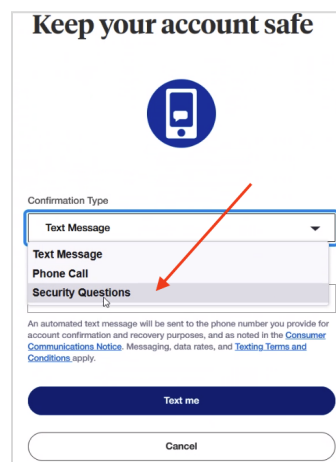
1. Login to your UHC account with HealthSafe ID.
2. At the top of the page, click HealthSafe ID Account Settings



3. Locate the section called **Account Verification**
4. Click **Edit Verification Method**



5. Under the **Confirmation Type** drop-down, choose Security Questions



6. If you're currently is currently set up with two-step authentication via phone number, you'll be prompted to confirm your identity before proceeding.

7. Select your desired password reset questions, complete your answers, and click on **SAVE**

8. Click on the link in your enrollment email to complete the sign up process
9. Enter your HealthSafe ID credentials, as well as the answers to your 3 security questions.
 - o While many questions are listed, you only need to fill out the answers to the 3 security questions which you selected.
10. Log back into the UHC website with your new HealthSafe ID username and password.
11. You may be prompted to confirm your account by email, or by phone. If so, confirm your account by the method provided.